



VSG PPG

Village Surgeries Patient Participation Group
01829 771588



With Patient Access, you can now view, book and cancel appointments from home, work or on the move – wherever you can connect to the internet. What's more, because Patient Access is a 24 hour online service – you can do this in your own time, day or night.

Patient Access is not just for booking GP appointments; you can also order repeat prescriptions.

Would you like to be able to make appointments or order repeat prescriptions online?

Do you have a PC, Laptop, Tablet or Smartphone, but aren't too sure how to use it to do these things?

There will be bookable sessions held at both Tattenhall and Farndon that will help you use the Patient Access website to make these requests - if you have a Laptop, Tablet or Smartphone bring it along (don't worry if you only have a PC at home, we will have a PC available at the session to show you).

What do you need to do in order to attend the session?

If you are not already registered for Patient Access, please visit the surgery, taking with you a piece of photo ID (passport, driving licence). If you don't have one of these identifications, please inform Reception.

The Receptionists will generate a letter giving you all the information to register online. Book your place on a session and arrive at the appropriate time. Bring along the letter the Receptionist gave you with the registration information.

Sessions will be around 20 minutes and can be repeated until you're happy with using the service.

Already registered, but need help? Ring reception on **01829 771588** to book your slot now!

TATTENHALL Tuesday 17th April 2pm

FARNDON Wednesday 18th April 9.30am